

**EPA Drinking Water Inspection, JBPHH PWS I.D. No. HI0000360 (4-8 April 2022)**

Attached – FW\_\_ Notification to JBPHH Water Customers – Email sent on December 4.

Attached – Town Halls dates – Broadcasted on Facebook and available for download on the JBPHH

Water Updates: <https://www.cpf.navy.mil/JBPHH-Water-Updates/>

Attached – Press Release – Nov 21 – Navy Responds to Release from Fire Suppression Drain Line at Red Hill

Attached – Press Release – Nov 29 Navy working with HI Department of Health to Resolve Reports of Chemical Odor in Water in Affected Military Housing

Attached – Press Release – Nov 30 – Joint Base Pearl Harbor Hickam Update on Water Distribution Mains

Attached – Flushing Letter Tracker - At this time approximately 115 total Letters have been sent to residents to include 38 to tenant commands, 75 notification letters to residents as well as two update letters to zone A1, which influences 7,000 residents and all military personnel on the Navy Water Distribution System. Further Communication notifications are planned until the health advisory is amended.

Information is updated daily on the website and social media sites to include: Fact sheets, Town Halls, Test Results, Medical Care, TLA assistance, Imagery, Press Releases etc.

Website: <https://www.cpf.navy.mil/JBPHH-Water-Updates/>

Facebook: <https://www.facebook.com/JBPHH>

Twitter: <https://twitter.com/JointBasePHH>

Instagram: <https://www.instagram.com/jointbasephh/>

**From:** [Fujii, Daniel Y CIV USN NAVFAC HAWAII PEARL \(USA\)](#)  
**To:** [Hendricks, Kent R CAPT USN NAVFAC HAWAII PEARL \(USA\)](#); [Casperson, Brandon M CDR USN NAVFAC HAWAII PEARL \(USA\)](#); [Chow, Steven L CIV USN NAVFAC HAWAII PEARL \(USA\)](#); [Tangen, Theanne K CIV \(USA\)](#); [Meyer, James G \(Gordie\) CAPT USN NAVFAC HAWAII PEARL \(USA\)](#)  
**Cc:** [Lee, Andre K \(NAVFAC HI BD\) CIV USN NAVFAC HAWAII PEARL \(USA\)](#); [Bingham, Trevor A LCDR USN NAVFAC HAWAII PEARL \(USA\)](#)  
**Subject:** FW: \_Notification to JBPHH Water Customers  
**Date:** Saturday, December 4, 2021 4:54:55 PM  
**Attachments:** [Email\\_POC Contact Information.xlsx](#)  
[AE COM Water Sampling Test Results Historical Record \(002\).pptx](#)

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All,

Update.

Below is the message forwarded to water customers.

I forwarded two separate but identical emails.

Outlook did not handle a single email...I think the system checks each email address. Hence two separate emails.

Email #1 is designated by one \_ prior to the Subject title. These customers are highlighted in red in Attach 1.

Email #2 is designated by two \_\_ prior to the Subject title. These customers are highlighted in blue in Attach 1.

Both Email #1, #2 comprises all water customers on the JBPHH Water System = 85 customers.

Email #1 are customers that are in the red zone (exceeded). See Attach 2 Map.

Email #2 are all other remaining customers on the JBPHH Water System.

The listing of customers of the two emails provides the option to send future separate messages as required. A different message can be forwarded to those in the red zone (Email #1) only...since these customers has higher exposure than Email #2 customers.

I copied you on the email, so you should have received two identical emails designated by one \_ or two \_\_ before the subject title.

We are cleaning up the undeliverable emails as well as another scrub of the customers.

LMK if add'l is required.

VR

Dan

**From:** Fujii, Daniel Y CIV USN NAVFAC HAWAII PEARL (USA)

**Sent:** Saturday, December 4, 2021 4:16 PM

**Subject:** \_Notification to JBPHH Water Customers

Aloha JBPHH Water Customers,

We are reaching out to our customers to provide an update to the water system situation at Joint Base Pearl Harbor Hickam.

Test results have confirmed contamination is in the system after numerous reports of odor coming from the water supply in certain areas. NAVFAC has taken steps to isolate the likely source of contamination, control the migration of contamination in the system, and remove the contaminants from the system.

While the Navy continues to work with the State of Hawaii Department of Health to resume use of the potable water that is safe for drinking, the Navy continues to seek reports on any chemical odors in your water.

Please call the Joint Base Emergency Operations Center at the following numbers (808) 449-1979, (808) 448-3262, (808) 448-2557, (808) 448-2570, (808) 448-2583 to report.

For updates visit the following website: <https://www.cpf.navy.mil/JBPHH-Water-Updates/>

Your input is valuable and helps us track the contamination.

CAPT Kent Hendricks, CEC, USN

Executive Officer

Naval Facilities Engineering Systems Command Hawaii

## Town Halls/Daily Updates

Date and Time	Location	Watch Online	Transcript
2022-01-25 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-24 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-21 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-20 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-19 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-18 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-14 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-13 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-12 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-11 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>



<b>Date and Time</b>	<b>Location</b>	<b>Watch Online</b>	<b>Transcript</b>
2022-01-11 5:00 AM	House Armed Services Committee Subcommittee on Readiness (Part 1)	<a href="#">Watch online</a>	Currently unavailable
2022-01-11 6:00 AM	House Armed Services Committee Subcommittee on Readiness (Part 2)	<a href="#">Watch online</a>	Currently unavailable
2022-01-10 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-07 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-06 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-06 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-05 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-04 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2022-01-03 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2021-12-31 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2021-12-30 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>

<b>Date and Time</b>	<b>Location</b>	<b>Watch Online</b>	<b>Transcript</b>
2021-12-29 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2021-12-28 12:00 PM	Virtual Joint Base Water Daily Updates	<a href="#">Watch online</a>	<a href="#">Download</a>
2021-12-27 12:00 PM	Virtual Joint Base Water Daily Updates	Currently unavailable	<a href="#">Download</a>
2021-12-23 12:00 PM	Virtual Joint Base Water Daily Updates	Currently unavailable	<a href="#">Download</a>
2021-12-22 12:00 PM	Virtual Joint Base Water Daily Updates	Currently unavailable	<a href="#">Download</a>
2021-12-21 12:00 PM	Virtual Joint Base Water Daily Updates	Currently unavailable	<a href="#">Download</a>
2021-12-20 12:00 PM	Virtual Joint Base Water Daily Updates	Currently unavailable	<a href="#">Download</a>
2021-12-18 3:00 PM	Virtual Discussing the Drinking Water Distribution System Recovery Plan.	<a href="#">Watch online</a>	Currently unavailable
2021-12-16 3:00 PM	Virtual Discussing the latest water test results.	<a href="#">Watch online</a>	Currently unavailable
2021-12-14 4:00 PM–4:45 PM	Virtual Facebook Live to discuss Temporary Lodging Allowance (TLA) and hotel contracting.	<a href="#">Watch online</a>	Currently unavailable
2021-12-05	Hokulani Community Center 298 Main Street, Honolulu, HI 96818	<a href="#">Watch online</a>	Currently unavailable

<b>Date and Time</b>	<b>Location</b>	<b>Watch Online</b>	<b>Transcript</b>
3:00 PM– 4:00 PM			
2021-12-04 11:00 AM– 12:00 PM	Virtual Facebook Live	<a href="#">Watch online</a>	Currently unavailable
2021-12-03 7:00 PM– 8:00 PM	Hickam Memorial Theater Kuntz Ave. Joint Base Pearl Harbor-Hickam	<a href="#">Watch online</a>	Currently unavailable
2021-12-02 7:00 PM	Virtual Facebook Live	<a href="#">Watch online</a>	Currently unavailable
2021-11-30 6:00 PM	Command Ombudsmen/Key Spouse Information Meeting Hickam Memorial Theater Kuntz Ave. Joint Base Pearl Harbor-Hickam	Currently unavailable	Currently unavailable
2021-11-30 7:00 PM	Moanalua Terrace Housing Community Town Hall Moanalua Terrace Community Center (formerly Forest City) 2500 Radford Drive, Honolulu, 96818	<a href="#">Watch online</a>	Currently unavailable
2021-11-30 7:00 PM	Hickam Housing Community Town Hall Hickam Memorial Theater Kuntz Ave. Joint Base Pearl Harbor-Hickam	Currently unavailable	Currently unavailable
2021-11-30 7:00 PM	Halsey, Radford, Catlin Housing Community Town Hall Halsey Terrace Community Center 620 Pool Street, Honolulu 96818	Currently unavailable	Currently unavailable





**COMMANDER, NAVY REGION HAWAII**  
PUBLIC AFFAIRS OFFICE  
850 TICONDEROGA STREET, SUITE 110  
JBPHH, HAWAII 96860  
PHONE: 808-473-2888 FAX: 808-473-2876  
[www.cnrc.navy.mil/hawaii](http://www.cnrc.navy.mil/hawaii)



## **MEDIA RELEASE**

### **FOR IMMEDIATE RELEASE**

**POC:** Lydia Robertson, Director of Public Affairs  
Cell: (808) 554-4813  
Duty Cell: (808) 371-5189

**November 21, 2021**  
**Release # 21-11**

### **Navy Responds to a Release from a Fire Suppression Drain Line at Red Hill**

#### **JOINT BASE PEARL HARBOR-HICKAM, Hawaii –**

The Navy is investigating the cause of a water and fuel mix release in the drain line for the fire suppression system in the tunnel downhill of the Red Hill Bulk Fuel Storage Facility. Fleet Logistics Center Pearl Harbor (FLC PH) personnel responded to what was initially assessed as a water leak shortly after 5 p.m. Saturday, Nov. 20. This pipe is not connected to the Red Hill Fuel tanks or main fuel pipelines, all of which are secure.

Overnight, the release began to contain some amount of fuel which increased into Sunday morning. Approximately 14,000 gallons of a mix of water and fuel was contained in the lower tunnel and has been recovered and transferred to an above ground storage tank as of midday Sunday. The rate of release has reduced considerably and continues to be captured. The incident occurred roughly ¼ mile downhill of the actual fuel tanks.

The Navy made initial notification to Department of Health Saturday night and is providing updates Sunday. An investigation was started immediately and is ongoing.

There are no signs or indication of any releases to the environment, and the drinking water remains safe to drink.

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PUBLIC AFFAIRS OFFICE  
850 TICONDEROGA STREET, SUITE 110  
JBPHH, HAWAII 96860  
PHONE: 808-473-2888 FAX: 808-473-2876  
[www.cnic.navy.mil/hawaii](http://www.cnic.navy.mil/hawaii)



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**November 22, 2021**  
**Release # 21-12**

### **Navy Stops Release of Water and Fuel Mixture**

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The Navy stopped the release of the water and fuel mixture from a fire suppression system drain line in the lower tunnel of the Red Hill Bulk Fuel Storage Facility at about 2 a.m. Monday, Nov. 22. Approximately 14,000 gallons of water and fuel mixture have been removed from the tunnel and placed into an above ground storage tank as of midday Monday.

This drain pipe is not connected to the Red Hill Fuel tanks or main fuel pipelines, all of which are secure. By mid-afternoon Sunday, the rate of release from the leak had reduced considerably. The incident occurred roughly ¼ mile downhill of the actual fuel tanks.

The tunnel capture zone, pumps and drain line are part of the layers of protection at Red Hill to protect the environment.

The Navy continues to coordinate with and provide information to Hawaii Department of Health and the EPA. There are no signs or indication of any releases to the environment and the drinking water remains safe. The Navy is investigating the incident.

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Cell: (808) 554-4813  
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**November 28, 2021**  
**Release # 21-13**

### **Navy Investigating, Testing Water at JBPHH Family Housing**

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The Navy is investigating reports of a chemical smell in drinking water at several homes in some of the military housing areas for Joint Base Pearl Harbor Hickam Sunday evening. There is no immediate indication that the water is not safe. The Navy continues to investigate reports and is testing the water.

Navy engineers visited several homes of families who reported the smell and also immediately went to Navy's drinking water wells to investigate. There was no smell or sign of fuel or chemicals in the water at the Navy's water wells and water tanks. Specialists took samples of water at several locations for testing.

The Navy is working with the Department of Health on lab testing the Navy's water samples.

The Navy continues to monitor and investigate and will update residents.

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**November 29, 2021**  
**Release # 21-14**

### **Navy Working with HI Department of Health to Resolve Reports of Chemical Odor in Water in Affected Military Housing**

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – Navy and Department of Health test results on water samples from various locations on Joint Base Pearl Harbor-Hickam, including military housing, have not detected petroleum constituents in initial testing.

More stringent tests are being conducted by qualified independent water testing labs on the mainland to ensure water purity meets EPA standards. Results are expected later this week.

The Navy's current guidance for Joint Base Pearl Harbor – Hickam military housing residents is to report any chemical or petroleum odors associated with their potable water. If chemical or petroleum odors are present, recommend avoiding ingestion as a cautionary measure. The Navy is moving forward to provide sources of drinking water to affected residents and to sample affected locations.

On Sunday and Monday, Navy engineers inspected water storage tanks, wells and distribution lines and flushed distribution lines associated with housing communities reporting contamination of their water supply. Navy engineers visited military homes of families who reported a chemical or petroleum smell and collected samples for analysis. The Navy also collected and tested samples from other locations associated with the water distribution system.

The Joint Base Pearl Harbor-Hickam commander sent an update to military housing residents Monday reinforcing the Navy's commitment to keeping the water safe. He also provided a phone number for individuals to call who have concerns about their water.

The Navy continues to work with the Department of Health on lab testing the Navy's water samples. Engineers and Public Works specialists are tracking resident concerns.

The Navy continues to monitor and investigate and will update residents and other stakeholders.





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**November 30, 2021**  
**Release # 21-15**

### **Housing Residents Asked to Flush their Water Systems Early Afternoon Navy Continues to Work with Residents, Collect and Test Water Samples**

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The primary water distribution mains associated with the housing areas affected by possible potable water contamination have been flushed twice and the third flush is ongoing. No petroleum or contaminants have been detected in testing at affected sites or at wells and tanks; however, there remains a concern that residual contamination may exist in some of the water lines based on continued reports from residents.

To flush the individual lines to each residence, the Navy is asking residents in all military housing areas to run the water in their homes for about three to five minutes today to help move water through the system and possibly alleviate the odor. Hot and cold taps at each location, including baths and showers, should be opened and let run for several minutes.

The individual home flush is complementary to the centralized water distribution flush being conducted throughout the system in order to eliminate any contaminants from low flow lines and high spots in the piping systems.

To date, all tests of water samples conducted by both Hawaii Department of Health and the Navy have not detected petroleum constituents in initial testing. The Navy is pursuing more stringent tests by independent labs on the mainland to ensure water purity meets EPA standards.

The Navy's current guidance for Joint Base Pearl Harbor – Hickam military housing residents is to report any abnormal odors associated with their potable water. If abnormal odors are present, avoid drinking and cooking with the water. The Navy is implementing a plan to distribute water to the affected areas. More information will be provided to residents of those communities as soon as it is available.

Additionally, the Joint Base Pearl Harbor-Hickam Emergency Operations Center (EOC) is operating an information call center (INFOCELL) to receive calls from residents in military housing who have concerns about their water. The INFOCELL at the EOC is taking calls at (808) 448-2570 and (808)



448-3262, and (808) 448-2583. We encourage residents with concerns to call in order identify locations that may be experiencing issues.

Approximately 200 residents have called the line for testing, and known impacted neighborhoods are currently Catlin Park, Halsey Terrace, Radford Terrace, Doris Miller, Moanalua Terrace and Ohana Nui.

The Navy is continuing to collect and test samples, inspect water distribution systems and other parts of the Navy's water distribution system to identify and characterize the source of the odor in the water.

The Navy continues to monitor and investigate and will update residents and other stakeholders.

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**November 30, 2021**  
**Release # 21-16**

### **Navy Schedules Town Hall Meetings with Affected Housing Communities**

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The Navy is holding Town Hall meetings this evening, Nov. 30, with affected housing communities this evening to provide up to date information and answer questions regarding the ongoing water issue identified at several military housing areas.

**What:** Command Ombudsmen/Key Spouse Information Meeting  
**When:** 6 p.m., Tuesday, Nov. 30  
**Where:** Hickam Theater, 7393 Ohana Nui Circle #7371, Honolulu, 96818

**What:** Moanalua Terrace Housing Community Town Hall  
**When:** 7 p.m., Tuesday, Nov. 30  
**Where:** Moanalua Terrace Community Center (formerly Forest City), 2500 Radford Drive, Honolulu, 96818

**What:** Hickam Housing Community Town Hall  
**When:** 7 p.m., Tuesday, Nov. 30  
**Where:** Hickam Theater, 7393 Ohana Nui Circle #7371, Honolulu, 96818

**What:** Halsey, Radford, Catlin Housing Community Town Hall  
**When:** 7 p.m., Tuesday, Nov. 30  
**Where:** Halsey Terrace Community Center, 620 Pool Street, Honolulu 96818

The Navy is working multiple efforts to keep affected communities apprised and identify the source of the odor in the water.

- The primary water distribution mains associated with the housing areas affected by possible potable water contamination have been flushed twice and the third flush is ongoing.
- The Navy requested residents to flush lines in each residence.
- An Information Call Center (INFOCELL) is set up to take calls from impacted housing residents (808) 448-2570, (808) 448-3262, and (808) 448-2583. We encourage residents with concerns to call in order identify locations that may be experiencing issues.

To date, all tests of water samples conducted by both Hawaii Department of Health and the Navy have not detected petroleum constituents in initial testing. The Navy is pursuing more stringent tests by independent labs on the mainland to ensure water purity meets EPA standards.

Approximately 200 residents have called the line for testing, and known impacted neighborhoods are currently Catlin Park, Halsey Terrace, Radford Terrace, Doris Miller, Moanalua Terrace and Ohana Nui.

The Navy is continuing to collect and test samples, inspect water distribution systems and other parts of the Navy's water distribution system to identify and characterize the source of the odor in the water.

The Navy continues to monitor and investigate and will update residents and other stakeholders.

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**November 30, 2021**  
**Release # 21-17**

### **Navy Sets Water Distribution Plan for Dec. 1 at Affected Housing**

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The Navy will continue to set up several water distribution sites for residents of base housing who want potable (clean/drinkable) water. Limit is up to 10 gallons per family per visit.

Potable water trucks will be available for water at the following location tomorrow, Wednesday 1 December 2021 from 0700-2000. All water that is being distributed is from a clean source separate from the water in question. Please bring sanitary jugs/containers and reuse them to help minimize the amount of plastics used.

A valid military ID and verification of address will be required.

Locations are as follows.

- Halsey Terrace Community Center which will support Doris Miller, Halsey Terrace and Radford
- NEX parking lot - Moanalua Terrace
- Catlin Park Community Center
- Ohana Nui - Hickam Makai Rec Center located next to Tradewinds

The Navy is continuing to collect and test samples, inspect water distribution systems and other parts of the Navy's water distribution system to identify and characterize the source of the issue with the water.

The Navy continues to monitor and investigate and will update residents and other stakeholders.

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## COMMUNITY INFORMATION

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**November 30, 2021**

### Shower Availability on Joint Base Pearl Harbor Hickam

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – Showers are available at Joint Base Pearl Harbor Hickam for those at affected military housing who have concerns with the water quality at their residences. Current available locations and times:

Shower Availability			
Hickam Fitness Center	11 Male	11 Female	0500-2030 M-F; 0700-1700 Weekends
JBPHH Fitness Center	12 Male	8 Female	0500-2030 M-F; 0700-1700 Weekends
Pierside Gym	6 Male (no private stalls)	3 Female	0500-1500 M-F
Makalapa Gym	6 Male	3 Female	24 hours
Ford Island	5 Male	3 Female	24 hours
Scott Pool	Available	Available	0500-0700; 1100-1300; 1430-1700 M-F 1200-1700 Weekends
Hickam Pool	Available	Available	1430-1800 W-F; 1200-1700 Weekends
Family Gym	4 Male	4 Female	0730 – 1630; M-Sun



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Duty Cell: (808) 371-5189

**November 30, 2021**

### **Joint Base Pearl Harbor Hickam Update on Water Distribution Mains**

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JBPHH, HAWAII 96860  
PHONE: 808-473-2888 FAX: 808-473-2876  
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## COMMUNITY INFORMATION

### FOR IMMEDIATE RELEASE

POC: Lydia Robertson, Director of Public Affairs  
Cell: (808) 554-4813  
Duty Cell: (808) 371-5189

December 1, 2021

### Updated Shower Availability on Joint Base Pearl Harbor Hickam

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The availability of showers are available at Joint Base Pearl Harbor Hickam for those at affected military housing who have concerns with the water quality at their residences have been expanded. Updated available locations and times include:

Shower Availability			
Hickam Fitness Center	11 Male	11 Female	0500-2030 M-F; 0700-1700 Weekends Showers Only: 2000-2400 daily
JBPHH Fitness Center	12 Male	8 Female	0500-2030 M-F; 0700-1700 Weekends Showers Only: 2000-2400 daily
Pierside Gym	6 Male (no private stalls)	3 Female	0500-1500 M-F
Makalapa Gym	6 Male	3 Female	24 hours
Ford Island	5 Male	3 Female	24 hours
Scott Pool	Available	Available	0500-0700; 1100-1300; 1430-1700 M-F 1200-1700 Weekends
Hickam Pool	Available	Available	1430-1800 W-F; 1200-1700 Weekends
Family Gym	4 Male	4 Female	0730 – 1630; M-Sun

Hickam and JBPHH Fitness Centers will be minimally manned between 2000-2400, so customers will NOT be able to workout at JBPHH (showers only). Customers with 24 / 7 access will still be able to work out at Hickam. During normal fitness center open hours, the showers will be available to anyone who needs them (no restrictions to active duty only). Unmanned fitness centers at Makalapa and Ford Island will remain open and available 24 / 7 for showers.





**COMMANDER, NAVY REGION HAWAII**  
PUBLIC AFFAIRS OFFICE  
850 TICONDEROGA STREET, SUITE 110  
JBPHH, HAWAII 96860  
PHONE: 808-473-2888 FAX: 808-473-2876  
[www.cnrc.navy.mil/hawaii](http://www.cnrc.navy.mil/hawaii)



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## **MEDIA RELEASE**

### **FOR IMMEDIATE RELEASE**

**POC:** Lydia Robertson, Director of Public Affairs  
Cell: (808) 554-4813  
Duty Cell: (808) 371-5189

**December 1, 2021**  
**Release # 21-18**

### **Navy Provides Updates For Military Housing Residents Impacted by Water**

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The following updates are provided regarding more resources for families and those impacted by the current water situation.

- The Army is hosting a Town Hall meeting for residents of the Aliamanu Military Reservation (AMR) housing at the AMR Chapel (1085 Bougainville Loop) and has already notified residents. The Army will record the event and post that video on U.S. Army Garrison Hawaii's Facebook page.
- The Joint Base Pearl-Harbor Hickam Emergency Operation Center has added call numbers for impacted residents:
  - 808-448-2557
  - 808-448-2570
  - 808-448-3262
  - 808-448-2583
  - 808-449-1979
- The Navy has built a new web page with information, resources and updates. It will be updated continuously with new information. It can be accessed from either the Navy Region Hawaii or Joint Base Pearl Harbor Hickam pages. The direct link is <https://www.cnrc.navy.mil/regions/cnrh/om/joint-base-pearl-harbor-hickam-water-resources-and-updates.html>.
- Potable water trucks will be available for water at the following locations for individuals in impacted communities. All water that is being distributed is from a clean source separate from the water in question. Please bring sanitary jugs/containers and reuse them to help minimize the amount of plastics used. A valid military ID and verification of address will be required. Hours will be updated daily and provided via housing portals, the new resource web page, and social media. Locations are:

- Halsey Terrace Community Center which will support Doris Miller, Halsey Terrace and Radford
- NEX parking lot - Moanalua Terrace
- Catlin Park Community Center
- Ohana Nui - Hickam Makai Rec Center located next to Tradewinds
- AMR Housing - multiple locations

The Navy is continuing to collect and test samples, inspect water distribution systems and other parts of the Navy's water distribution system to identify and characterize the source of the issue with the water.

The Navy continues to monitor and investigate and will update residents and other stakeholders via a variety of means, including social media, housing portals, the Navy Region Hawaii resource page (<https://www.cnmc.navy.mil/regions/cnrh/om/joint-base-pearl-harbor-hickam-water-resources-and-updates.html>), command ombudsmen, and other methods.

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850 TICONDEROGA STREET, SUITE 110  
JBPHH, HAWAII 96860  
PHONE: 808-473-2888 FAX: 808-473-2876  
[www.cnmc.navy.mil/hawaii](http://www.cnmc.navy.mil/hawaii)



## Media Advisory

### FOR IMMEDIATE RELEASE

**POC:** Lydia Robertson, Director of Public Affairs  
Cell: (808) 554-4813  
Duty Cell: (808) 371-5189

**December 2, 2021**  
**Release # 21 - 19**

### Virtual Town Hall Meeting on JBPHH Facebook Page

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The Navy will be hosting a virtual town hall meeting tonight at 7 p.m. on the Joint Base Pearl Harbor Hickam Facebook page ([facebook.com/JBPHH](https://facebook.com/JBPHH)) to provide up-to-date information about the ongoing water issue.

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PUBLIC AFFAIRS OFFICE  
850 TICONDEROGA STREET, SUITE 110  
JBPHH, HAWAII 96860  
PHONE: 808-473-2888 FAX: 808-473-2876  
[www.cnic.navy.mil/hawaii](http://www.cnic.navy.mil/hawaii)



## MEDIA RELEASE

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Cell: (808) 554-4813  
Duty Cell: (808) 371-5189

**December 2, 2021**  
**Release # 21-20**

### **Navy Detects Petroleum Products in Red Hill Well, Levels Below DOH Action Levels**

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The Navy has detected petroleum products in the Red Hill well, which has been isolated since Sunday. The samples were taken on Monday and sent to a certified laboratory on the mainland.

The Navy took 14 samples on Monday throughout its water distribution system, focusing on affected areas. Thirteen of these results came back negative for the petroleum hydrocarbon testing conducted. The one result that had a detection of petroleum hydrocarbons was at the Navy's Red Hill well. The results of the Red Hill sample showed petroleum hydrocarbons roughly four to ten times below the Hawaii Department of Health Environmental Action Level (EAL). The Navy had a separate test that confirmed vapors, which is another indication of petroleum hydrocarbons.

Now with multiple indications that the source has been identified and isolated, the Navy is developing a plan to restore the potable water system to EPA standards, identify how this contaminant got in the well, and fix the well.

The tests results showed that the Waiawa well's water quality remains safe for use, meeting Hawaii Department of Health and federal Environmental Protection Agency (EPA) standards.

Based on the findings, the Navy will work with DOH to revise the public health guidance and develop the way ahead so our families and other impacted people can return to a normal life with a safe, reliable water source.

The Navy's priority is keeping Sailors, civilians, their families, and all of those who live and work on Joint Base Pearl Harbor Hickam property and who use the Navy's water safe and healthy.

The Navy continues to monitor and aggressively investigate and will update residents and other stakeholders via a variety of means, including social media, housing portals, the Navy Region Hawaii resource page (<https://www.cnic.navy.mil/regions/cnrh/om/joint-base-pearl-harbor-hickam-water-resources-and-updates.html>), command ombudsmen, command leadership, and other methods.





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PUBLIC AFFAIRS OFFICE  
850 TICONDEROGA STREET, SUITE 110  
JBPHH, HAWAII 96860  
PHONE: 808-473-2888 FAX: 808-473-2876  
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## **MEDIA ADVISORY**

### **FOR IMMEDIATE RELEASE**

**POC:** Lydia Robertson, Director of Public Affairs  
Cell: (808) 554-4813  
Duty Cell: (808) 371-5189

**December 3, 2021**  
**Release # 21-21**

### **Town Hall Meeting**

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The Navy is holding a Town Hall meeting this evening, Dec. 3, from 7 to 8 p.m. to provide update information and answer questions regarding the ongoing water issue identified at several military housing areas. The Town Hall Meeting will be conducted at the Hickam Memorial Theater, Kuntz Ave., Joint Base Pearl Harbor Hickam.

The Town Hall Meeting will also be available on the Joint Base Pearl Harbor Hickam Facebook page (<https://www.facebook.com/JBPHH>).

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PUBLIC AFFAIRS OFFICE  
850 TICONDEROGA STREET, SUITE 110  
JBPHH, HAWAII 96860  
PHONE: 808-473-2888 FAX: 808-473-2876  
[www.cnic.navy.mil/hawaii](http://www.cnic.navy.mil/hawaii)



## Media Advisory

### **FOR IMMEDIATE RELEASE**

**POC:** Lydia Robertson, Director of Public Affairs  
Cell: (808) 554-4813  
Duty Cell: (808) 371-5189

**December 4, 2021**  
**Release # 21 - 22**

### **Virtual Town Hall Meeting on JBPHH Facebook Page**

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The Navy will be hosting a virtual town hall meeting today at 11 a.m. on the Joint Base Pearl Harbor Hickam Facebook page ([facebook.com/JBPHH](https://facebook.com/JBPHH)) to provide up-to-date information about the ongoing water issue.

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PUBLIC AFFAIRS OFFICE  
850 TICONDEROGA STREET, SUITE 110  
JBPHH, HAWAII 96860  
PHONE: 808-473-2888 FAX: 808-473-2876  
[www.cnic.navy.mil/hawaii](http://www.cnic.navy.mil/hawaii)



## Media Advisory

### FOR IMMEDIATE RELEASE

**POC:** Lydia Robertson, Director of Public Affairs  
Cell: (808) 554-4813  
Duty Cell: (808) 371-5189

**December 4, 2021**  
**Release # 21 - 23**

### **Town Hall Meeting Dec. 5, 3 p.m., Moanalua Terrace Community Center**

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The Navy will host a virtual town hall meeting Sunday, Dec. 5, from 3-4 p.m. at the Moanalua Terrace Community Center to provide up-to-date information about the ongoing water issue to those who have been impacted. The event will also be broadcast on the Joint Base Pearl Harbor Hickam Facebook page ([facebook.com/JBPHH](https://facebook.com/JBPHH)).

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PUBLIC AFFAIRS OFFICE  
850 TICONDEROGA STREET, SUITE 110  
JBPHH, HAWAII 96860  
PHONE: 808-473-2888 FAX: 808-473-2876  
[www.cnmc.navy.mil/hawaii](http://www.cnmc.navy.mil/hawaii)



## Media Advisory

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**POC:** Lydia Robertson, Director of Public Affairs  
Cell: (808) 554-4813  
Duty Cell: (808) 371-5189

**December 4, 2021**  
**Release # 21 - 24**

### **\*\*\*UPDATED LOCATION\*\*\* - Town Hall Meeting Dec. 5, 3 p.m., Hokulani Community Center**

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The Navy will host an in-person town hall meeting Sunday, Dec. 5, from 3-4 p.m. at the Hokulani Community Center, 298 Main Street, Honolulu, HI 96818 to provide up-to-date information about the ongoing water issue to those who have been impacted. This is a new location; it is located near the Hokulani Pool. The event will also be broadcast on the Joint Base Pearl Harbor Hickam Facebook page ([facebook.com/JBPHH](https://facebook.com/JBPHH)).

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PUBLIC AFFAIRS OFFICE  
850 TICONDEROGA STREET, SUITE 110  
JBPHH, HAWAII 96860  
PHONE: 808-473-2888 FAX: 808-473-2876  
[www.cnmc.navy.mil/hawaii](http://www.cnmc.navy.mil/hawaii)



## Media Advisory

### FOR IMMEDIATE RELEASE

POC: Jon Yoshishige  
Desk: (808) 471-3769  
CPF Duty Cell: (808) 478-8408

December 5, 2021  
Release # 21 - 25

### Secretary of the Navy and Chief of Naval Operations Press Engagement

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The Secretary of the Navy and Chief of Naval Operations will be conducting a joint press engagement at the U.S. Pacific Fleet Headquarters with interested press on Monday, Dec. 6, at 1:30 pm. They will have about 30 minutes for questions.

Both leaders are in Pearl Harbor to see Red Hill first hand and meet with affected residents as well as local officials.

If you plan to attend, please RSVP with U.S. Pacific Fleet Public Affairs. Email Cmdr. Rebecca Rebarich and Jon Yoshishige at: [rebecca.l.rebarich@navy.mil](mailto:rebecca.l.rebarich@navy.mil) and [jon.yoshishige@navy.mil](mailto:jon.yoshishige@navy.mil), or call [808-471-3769](tel:808-471-3769).

You will need to be at the Joint Information Center at FedFire, 650 Center Dr Bldg 284, Joint Base Pearl Harbor-Hickam, HI 96860 no later than 12:30pm Monday for base access. Press event will be open for video, audio and print coverage.

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850 TICONDEROGA STREET, SUITE 110  
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PHONE: 808-473-2888 FAX: 808-473-2876  
[www.cnmc.navy.mil/hawaii](http://www.cnmc.navy.mil/hawaii)



## **MEDIA RELEASE**

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**POC:** Lydia Robertson, Director of Public Affairs  
**Desk:** (808) 554-4813  
**Duty Cell:** (808) 371-5189

**December 9, 2021**  
**Release # 21 - 26**

### **Navy and DOH to Conduct Additional Sampling near Navy's Aiea Halawa Well**

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The Navy and Hawaii Department of Health are doing additional water sampling after a sample taken Dec. 5 from an off-service section of the Navy's water distribution near Navy's Aiea Halawa Well showed elevated results for Total Petroleum Hydrocarbon (TPH). This sample did not come directly from the Navy's Aiea-Halawa Well and the Navy does not believe it indicates contamination of the Navy's Aiea Halawa Well. The Halawa well has not been used since Dec. 3, and a sample from that day, before the well was off service, indicated that the water was safe.

The Navy received preliminary verbal results of an elevated sample on the Halawa portion of the distribution system on Wednesday, Dec. 8, and immediately notified the Hawaii Department of Health, with follow-on discussions with several stakeholders, including Department of Land and Natural Resources, the U.S. Geological Survey, and the Board of Water Supply. After reviewing the detailed results from the independent laboratory conducting the testing, the Navy determined that the sample was not from the Halawa well but from an off-service section of the water distribution system. This was subsequently reported to the Department of Health.

The Navy continues a rigorous sampling program of the drinking water distribution system. To date, the Navy has collected over 100 samples throughout the distribution system. Samples continue to be shipped off-island to certified laboratories for analysis. To date, the Navy has received results from 84 samples, and none of the results from the on-service water distribution system have indicated the presence of petroleum products at or near EPA or DoH limits.

Navy remains dedicated to ensuring all residents have safe drinking water and is working closely with DOH and other stakeholders.

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PUBLIC AFFAIRS OFFICE  
850 TICONDEROGA STREET, SUITE 110  
JBPHH, HAWAII 96860  
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## **MEDIA RELEASE**

### **FOR IMMEDIATE RELEASE**

**POC:** Lydia Robertson, Director of Public Affairs  
**Desk:** (808) 473-2875  
**Duty Cell:** (808) 371-5189

**December 16, 2021**  
**Release # 21 - 27**

### **Navy's Water Distribution System Sample Test Results Show No Contamination Above DOH Environmental Action Level**

**JOINT BASE PEARL HARBOR-HICKAM, Hawaii** – The Navy posted today cumulative test results of samples taken since Nov. 29 throughout its water distribution system, and no results showed detectable contamination above the Hawaii Department of Health's Environmental Action Level (EAL).

The test results can be found at [www.navy.mil/jointbasewater](http://www.navy.mil/jointbasewater) ([www.navy.mil/jointbasewater/#lab-results](http://www.navy.mil/jointbasewater/#lab-results)).

Navy leadership is making water sample testing information available to ensure service members and their families, residents, elected officials, and government agencies have full access to data related to Navy water services on Oahu. Data in the spreadsheet show the results of daily water testing and is the same data the Navy provides to the Hawaii Department of Health (DOH) when the Navy receives the results from the labs.

The Navy uses a contractor to collect daily water samples from key locations (i.e. – shafts/wells, major distribution lines, etc.) across the Joint Base Pearl Harbor-Hickam (JBPHH) water distribution system. These samples are sent to the mainland for testing of petroleum products by third party certified laboratories. The highly accurate test results are reported to the parts per billion level and assessed to ensure compliance with regulatory EALs. The DOH has also started taking samples for mainland testing. Any results in the distribution system exceeding DOH EALs will trigger a rapid notification of all regulatory agencies.

Additionally, the Navy is also collecting an average of 60 daily samples from points throughout the distribution system. These samples are tested in the Navy operated laboratory on JBPHH. One quarter of the samples are collected from the same location each day to look for trends, and the remaining locations are determined by daily calls to the JBPHH Emergency Operations Center (EOC). Priority is given to high visibility locations such as, but not limited to, previously unreported areas, Child Development Centers, schools, barracks/dorms, and dining facilities. Test results are available within one day, but these results are not as sensitive as results that the mainland labs can provide. The lab

results from the mainland will inform a full return to service; Navy lab results provide an initial look.

The Navy continues to work closely with DOH, the Environmental Protection Agency, and other stakeholders to identify and remedy the issue, and restore safe drinking water to the community.

More information for those impacted by the water issue can be found at [www.navy.mil/jointbasewater](http://www.navy.mil/jointbasewater).

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## RESIDENT LETTER UPDATE

Neighborhood	N1 Scheduled	N1 Sent Date	Partner Confirmation	N2 Scheduled Date	N2 Sent Date	Partner Confirmation	N3 Scheduled Date	N3 Sent Date	Partner Confirmation	N4 Scheduled Date	N4 Sent Date	Partner Confirmation
A1 Pearl City Peninsula	19-Dec-21	19-Dec-21	19-Dec-21	23-Dec-21	23-Dec-21	23-Dec-21	28-Dec-21	28-Dec-21	28-Dec-21	1-Feb-22		
I1 Red Hill (1)												
H1 AMR (1)												
F1 Moanalua Terrace	20-Dec-21	21-Dec-21	21-Dec-21	4-Jan-22	4-Jan-22	4-Jan-22	11-Jan-22	13-Jan-22	13-Jan-22	8-Feb-22		
D1 Hale Moku	22-Dec-21	22-Dec-21	22-Dec-21	28-Dec-21	28-Dec-21	29-Dec-21	6-Jan-22	6-Jan-22	6-Jan-22	3-Feb-22		
D1 Hukulani	22-Dec-21	22-Dec-21	22-Dec-21	28-Dec-21	28-Dec-21	29-Dec-21	6-Jan-22	6-Jan-22	6-Jan-22	3-Feb-22		
H2 AMR (2)												
H3 Red Hill (2)												
D2 Onizuka	23-Dec-21	22-Dec-21	22-Dec-21	2-Jan-22	31-Dec-21	1-Jan-22	7-Jan-22	7-Jan-22	7-Jan-22	7-Feb-22		
D2 Officer Field	23-Dec-21	22-Dec-21	22-Dec-21	2-Jan-22	31-Dec-21	1-Jan-22	7-Jan-22	7-Jan-22	7-Jan-22	7-Feb-22		
D2 Hale Na Koa	23-Dec-21	22-Dec-21	22-Dec-21	2-Jan-22	31-Dec-21	1-Jan-22	7-Jan-22	7-Jan-22	7-Jan-22	7-Feb-22		
A2 FI Kamehameha Loop	24-Dec-21	24-Dec-21	24-Dec-21	2-Jan-22	31-Dec-21	1-Jan-22	10-Jan-22	10-Jan-22	10-Jan-22	8-Feb-22		
A2 FI Battleship Cove	24-Dec-21	24-Dec-21	24-Dec-21	2-Jan-22	31-Dec-21	1-Jan-22	10-Jan-22	10-Jan-22	10-Jan-22	8-Feb-22		
A2 FI Luke Field	24-Dec-21	24-Dec-21	24-Dec-21	2-Jan-22	31-Dec-21	1-Jan-22	10-Jan-22	10-Jan-22	10-Jan-22	8-Feb-22		
A2 FI Nob Hill	24-Dec-21	24-Dec-21	24-Dec-21	2-Jan-22	31-Dec-21	1-Jan-22	10-Jan-22	10-Jan-22	10-Jan-22	8-Feb-22		
A2 FI Landing	24-Dec-21	24-Dec-21	24-Dec-21	2-Jan-22	31-Dec-21	1-Jan-22	10-Jan-22	10-Jan-22	10-Jan-22	8-Feb-22		
D3 Earhart Village	28-Dec-21	28-Dec-21	29-Dec-21	5-Jan-22	7-Jan-22	8-Jan-22	13-Jan-22	17-Jan-22	17-Jan-22	11-Feb-22		
A3 Iroquois Point	28-Dec-21	31-Dec-21										
G1 Camp Smith	28-Dec-21	28-Dec-21	29-Dec-21	5-Jan-22	7-Jan-22	10-Jan-22	14-Jan-22	19-Jan-22	19-Jan-22	11-Feb-22		
F2 Catlin Park	28-Dec-21	28-Dec-21	29-Dec-21	6-Jan-22	7-Jan-22	10-Jan-22	18-Jan-22	18-Jan-22	18-Jan-22	13-Feb-22		
F2 Maloelap	28-Dec-21	28-Dec-21	29-Dec-21	6-Jan-22	7-Jan-22	10-Jan-22	18-Jan-22	18-Jan-22	18-Jan-22	13-Feb-22		
F2 Doris Miller	28-Dec-21	28-Dec-21	29-Dec-21	6-Jan-22	7-Jan-22	10-Jan-22	18-Jan-22	18-Jan-22	18-Jan-22	13-Feb-22		
F2 Halsey Terrace	28-Dec-21	28-Dec-21	29-Dec-21	6-Jan-22	7-Jan-22	10-Jan-22	18-Jan-22	18-Jan-22	18-Jan-22	13-Feb-22		
F2 Radford Terrace	28-Dec-21	28-Dec-21	29-Dec-21	6-Jan-22	7-Jan-22	10-Jan-22	18-Jan-22	18-Jan-22	18-Jan-22	13-Feb-22		
C2 Hale Alii	2-Jan-22	31-Dec-21	31-Dec-21	10-Jan-22	11-Jan-22	11-Jan-22	19-Jan-22	19-Jan-22	19-Jan-22	13-Feb-22		
C2 Marine Barracks	2-Jan-22	31-Dec-21	31-Dec-21	10-Jan-22	11-Jan-22	11-Jan-22	19-Jan-22	19-Jan-22	19-Jan-22	13-Feb-22		
C2 Hospital Point	2-Jan-22	31-Dec-21	31-Dec-21	10-Jan-22	11-Jan-22	11-Jan-22	19-Jan-22	19-Jan-22	19-Jan-22	13-Feb-22		
E1 Makalapa	2-Jan-22	31-Dec-21	31-Dec-21	12-Jan-22	12-Jan-22	12-Jan-22	20-Jan-22			15-Feb-22		
B1 McGrew Point	4-Jan-22	4-Jan-22	4-Jan-22	12-Jan-22	12-Jan-22	12-Jan-22	20-Jan-22			14-Feb-22		
B1 Halawa	4-Jan-22	4-Jan-22	4-Jan-22	12-Jan-22	12-Jan-22	12-Jan-22	20-Jan-22			14-Feb-22		

N1- 48-hour Notice of System Flushing

N2- System Flushing Complete; Home flushing will occur on this date

N3- Sampling Results Confirm Distribution System is Safe; Notice of Sampling

N4- Sampling Results Confirm Drinking Water is Safe